Customer Support Information

To resolve problems with your printer, use the suggestions provided in the "Troubleshooting and Maintenance" section of your printer's user's guide.

HP First   (800) 333-1917
HP First will deliver detailed support information on common software programs, and troubleshooting tips for your HP product. Your may access this service from any touch tone phone and request up to three documents per call. These documents will be sent to the fax of your choice within minutes.

HP Audio Tips   (800) 333-1917
HP Audio Tips is a 24-hour automated support service that provides pre-recorded help messages on common questions, as well as information on other resources within HP to get you the help you need.

HP Customer Support Center   (208) 323-2551
If you continue to have problems, call the HP Customer Support Center to speak with someone for technical assistance or for repair information. This service is free during the hardware warranty of your printer; however, you are charged a toll for the phone call.

HP Download Service   (208) 344-1691
HP's electronic download service is available 7 days a week, 24 hours a day for your convenient access to HP printer drivers, product information, and troubleshooting hints.

Printer Drivers by Mail   (303)-339-7009
For a nominal fee, updated printer drivers can be obtained through HP Distribution.